

# Complaints

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A student who wishes to make a written complaint about any aspect of the program should do so by filing the complaint with the Director of the program. The Director will investigate the complaint and determine, with the advice of the faculty and the School of Letters Committee if needed, what measures, if any, should be taken to address it.

A record of all complaints will be filed in the School of Letters office.

A complaint about the Director should be filed with the Dean of the College.